



# Mangalore Electricity Supply Company Limited

(A Government of Karnataka Undertaking)

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Regd. Corporate Office

"MESCOM BHAVANA"

Post Box No. -1130

Kavoor Cross Road, Bejai

Mangaluru - 575 004

Ref. No. : MESCOM / MD / SPS / 8965

Date : 30 NOV 2021

Sub : Information Technology (IT)/Operational Technology (OT)/Internet of Things (IoT) Security & Cyber Security Policy for MESCOM – reg

Ref : Resolution of 85<sup>th</sup> MESCOM Board of Directors meeting dated 30.08.2021 (Resolution No: BODM/85/18/62031/2021/ CS-MESCOM dated 30.08.2021).

Preamble:

MESCOM has adopted various Information Technology (IT), Operational Technology (OT) and Internet of Things (IoT) Infrastructure for improvising the services offered to its consumers, which collectively forms the Cyberspace of MESCOM.

Cyberspace is vulnerable to a wide variety of incidents, whether international or accidental, man made or natural and hence the data exchanged in the cyberspace can be exploited for nefarious purposes by the users. Cyber-attacks that target the infrastructure or underlying economic well-being of a company/nation can effectively hamper the business and undermine confidence in their supporting structures.

Hence, with the objective of creating awareness and necessary guidelines, the IT/OT/IoT Security and Cyber Security Policy is formulated. This policy has been incorporated in BESCOM. Further, the IT/OT/IoT Security and Cyber Security Policy has been approved in the 85<sup>th</sup> BoD meeting and the same has been adopted in MESCOM. For further details, Executive Engineer (Ele)-IT, MESCOM, Chief Information Security Officer (CISO) may be contacted ([eeit@mesco.in](mailto:eeit@mesco.in)). The policy comprises of password policy, email policy, Internet usage policy, Identity and Access Management policy etc. Which defines the roles and responsibilities of each and every personnel of the company.


Hence this order,

## ORDER

No: MESCOM-IT/198/2021-IT/1/8965

Date: 30/11/2021

All the personnel of MESCOM are hereby directed to strictly adhere to the guidelines set forth in the "IT/OT/IoT Security and Cyber Security Policy for MESCOM" with immediate effect and all the controlling officers are instructed to issue strict directions and emphasis on its importance/ criticality in usage in the day to day official activities.

  
Managing Director, 30/11  
MESCOM, Mangaluru

Copy to:

1. General Manager (A&HRD), Corporate Office, MESCOM, Mangaluru.

2. Chief Engineer (Electy), O&M Zone, MESCOM, Mangaluru/Shivamogga.
3. All Superintending Engineer (Ele), O&M Circle/Corporate Office/SCADA/HRD/ MRT, MESCOM.
4. Controller of Accounts, Corporate Office, MESCOM.
5. All Executive Engineer (Ele), O&M Division/Corporate Office, MESCOM.
6. Company Secretary, Corporate Office, MESCOM.
7. Executive Engineer (Ele)(IT), Corporate Office, MESCOM.
8. All Asst. Executive Engineer(Ele), O&M Sub-division, MESCOM.
9. SPS to DT, Corporate Office, MESCOM, Mangaluru.
10. PS to CFO/FA(I/A), Corporate Office, MESCOM, Mangaluru.